

1st CLASS



CREDIT UNION

NEWSLETTER

APRIL 2024

IPO

Intellectual Property Office has partnered with 1st Class to become our newest payroll partner and first in the last two decades. IPO is a UK Government body and our first Civil Service payroll partner. This lead originated from a conversation at last year's PCS conference, and has proven to be one of the most successful conference outcomes. We look forward to attending this year's conference for more successful outcomes.



Intellectual
Property
Office

CWU Live

1st Class Credit Union representatives were on the CWU Live weekly podcast in London on Thursday 22nd February. Please view the link below to see what we do and why we do it.

<https://1stclasscu.co.uk/news/cwu-live-1st-class-credit-union-interview>



PARTICK THISTLE SPONSORSHIP

1st Class Credit Union were very proud to announce our sponsorship of Partick Thistle Women FC in their Cup Final against Rangers Women FC, which was played on Sunday 24th in the Sky Sports Cup which was televised on Sky Sports. Our 1st Class logo was displayed on the sleeve of all Partick Thistle players for the match.

1st Class Credit Union CEO, Gayle Adnyana had this to say about the sponsorship: "1st Class Credit Union are proud to sponsor Partick Thistle W.F.C in their forthcoming Cup Final against Rangers. This forms part of our celebration around International Women's Day.

Sport, Equality and Wellbeing (both physical and mental) are important parts of our social impact strategy. The people we have met from Partick Thistle have exuded many of the qualities we admire, and our values are aligned so it is very much a perfect match. Like the Club, we at 1st Class are hardworking, serve our community and are ethical".



www.1stclasscu.co.uk



PLATINUM TRUSTED SERVICE AWARD

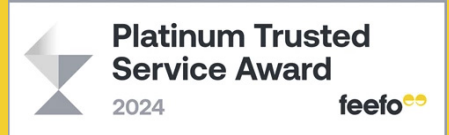
We're so excited to share this news with you – we've won a Feefo Platinum Trusted Award for our customer service in 2024! The Feefo Platinum Trusted Service Award is a stamp of approval when it comes to delivering excellent customer service. It shows that we're putting customer service at the heart of what we do and is a recognition of our continued dedication to our customers. At a time when members are cautious with their spending it is important to remain resilient to economic uncertainty.

We couldn't have done it without you, our customers, so we'd like to take this opportunity to thank each one of you for sharing your feedback and ratings with Feefo.

We're always listening to what you have to say and utilise your voices across our business. This award is another vote of confidence in our brand from our customers. It means a lot to us because it's based on your honest, valuable feedback and, ultimately, keeping you happy is why we come to work each day.

You can view our article on this on our website: <https://1stclasscu.co.uk/news/platinum-award>

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kiltwalk

This year 1st Class Credit Union are taking part in the Glasgow Kiltwalk, walking 23 miles from Glasgow Green to Balloch on Sunday 28th April 2024. The route will see our staff begin at Glasgow's iconic George Square and finish on the shores of Loch Lomond in Balloch.

We will be raising funds for two charities: The Marina Dalglish Appeal (MDA) and the East Kilbride & District Dementia Carers Group.

MDA is a Merseyside-based cancer charity set up in 2005. Over the years they have contributed to several treatment centres improving the facilities available for cancer patients. Their aim is to improve the lives of people fighting cancer and their families.

East Kilbride & District Dementia Carers Group was set up in 1990, by the carers of people with dementia. Their purpose is to provide high-quality personalised care for those living with dementia, and support for carers. Our colleague received support from this group following her father's diagnosis. Unfortunately, he lost his life in January this year.

We would appreciate any donations to help us reach our target. You can donate via the link: <https://gofund.me/76f09821>



Wings in Manchester



At the most recent ABCUL Annual Conference two of our colleagues were recognised for their hard work and successes.

Firstly, Hayley Forrester graduated from the 2024 CU Futures class. Secondly, Luke McGilvray was awarded the Tracey Slane award, recognising his contribution to the credit union movement as a young person.



1st CLASS

DISCOUNT CLUB



SAVING OUR MEMBERS TIME AND MONEY

1st Class Discount Club gives you access to a range of offers designed to help our members save on everything from every day essentials to family adventures. Highlights include:

Whether you are seeking action, romance, comedy or thriller, you're guaranteed to make savings on cinema tickets every time at local and nationwide chains such as ODEON and Vue*.

Keep fit and make great savings on things such as footwear, sportswear and nutrition. You can also save money on adventure days, travel, spa breaks* and more!

Save on your summer holiday essentials including discounts on hotels, airport parking, airport lounges, luggage tags and currency. If you've got a budget but don't know what you want, call our travel concierge, Travel by Inspire, who will help you plan and book everything.



To access these offers, simply scan the QR code and log into 1st Class Discount Club*



Club*Terms and conditions apply. See website for details. Offer subject to change without notice and correct at time of print. Cinema Tickets - Discounts vary between cinema venues. Please check when purchasing vouchers, registration to The Cinema Society required to access discount. If you do find it cheaper, Cinema Society will price match the tickets that you have found. Tickets should be for the same cinema trip (including but not limited to the same; film, screening time, location and ticket type). Subject to availability. Full terms and conditions apply, please see website for details. 1st Class Discount Club is managed and run on behalf of 1st Class Credit Union by Parliament Hill Ltd.



CWU AND PCS CONFERENCES

1st Class Credit Union will be attending both, CWU and PCS Conferences again this year. We're looking forward to the CWU Conference in Bournemouth in April and the PCS Conference in Brighton in May. We hope to see many familiar faces and new ones this year-round. We can't wait to speak to existing/ new members and ambassadors. This will allow us grow and to reach out to new members, ambassadors and contacts.

Our staff are excited to network and be involved in meetings, foodbank collection and many more. Please visit our stall as we have a lot of new freebies to give out to you.

SAVERS REWARDS

Each month, members who make at least the minimum contribution to their savings will be entered into the saver reward draw to win £250. The prize money will be paid into the winner's Regular Savers account and be immediately accessible.

To further support members during the busy festive period, we will be granting 2 prizes in December.

Find out more about our Saver Rewards and what our winners have said on our website.

1st Class Credit Union Ltd, Aspire Business Centre, 16 Farmeloan Road, Rutherglen, G73 1DL

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and The Prudential Regulation Authority (FRN No. 213700) Mutuals Societys Register 72CUS

We are emailing you because you are a member/prospective member of 1st Class Credit Union

Our mailing address is:

1st Class Credit Union Ltd, Aspire Business Centre, 16 Farmeloan Road, Rutherglen, G73 1DL

Tel: 0141 552 8408, Email: reception@1stclasscu.co.uk

www.1stclasscu.co.uk

