

## Fixed Cash ISA Terms & Conditions

### 1. Introduction

These terms and conditions form the agreement between you (“the Member”, “you”) and 1<sup>st</sup> Class Credit Union Limited (“we”, “us”, “the Credit Union”) governing your Fixed Cash Individual Savings Account (“Fixed Cash ISA”). They explain our obligations to you, and your obligations to us, when you hold a Cash ISA with us.

These terms and conditions should be read in conjunction with our Membership Terms and Conditions and HM Revenue and Customs (HMRC) Cash ISA Rules -

<https://www.gov.uk/individual-savings-accounts>

1st Class Credit Union is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority & Prudential Regulation Authority (FRN No. 213700). Our registered address is Aspire Business Centre, 16 Farmeloan Road, Rutherglen, South Lanarkshire, G73 1DL.

If we delegate our duties to a different ISA manager, we will make sure that any person to whom we delegate our functions or responsibilities is competent to carry them out.

You must read all terms and conditions before deciding if the Fixed Cash ISA is right for you. If you decide to go ahead with the account, you should keep a copy for your records.

### 2. Eligibility

2.1 To open a Fixed Cash ISA with 1<sup>st</sup> Class Credit Union, you must:

- a) Be a member of the Credit Union.
- b) Be aged 18 or over.
- c) Be resident in the UK for tax purposes. Or a member of the armed forces or a Crown servant, or their spouse or civil partner if you do not live in the UK.
- d) Be the beneficial owner of all funds in the Fixed Cash ISA.
- e) Hold the Fixed Cash ISA in your sole name – joint accounts are not permitted.
- f) Provide your National Insurance Number.
- g) Not exceed the aggregate savings balance covered under the Financial Services Compensation Scheme, currently £120,000.

2.2 We may refuse an application if eligibility requirements are not met.

### 3. Opening the Account

3.1 To open your Fixed Cash ISA, you must complete an ISA application form, ISA declaration and identity verification requirements.

3.2 You must declare that you are eligible to open the account, that subscriptions are your own money and that you will not exceed ISA limits.

- 3.3 The account will open once we accept your application and received cleared funds. Our Fixed Cash ISA will run from 6<sup>th</sup> April 2026.
- 3.4 The account will mature on 5<sup>th</sup> April 2027.
- 3.5 You can access your account via our mobile app or by logging into your account online. Alternatively, you can call the office anytime to discuss your account.

#### 4. Subscriptions

- 4.1 You may subscribe up to the Cash ISA allowance set by HMRC for each tax year.
- 4.2 The maximum aggregate savings balance of your Credit Union account must not exceed £120,000 which is the current aggregate savings balance protected under the Financial Services Compensation Scheme.
- 4.3 An initial subscription of £50 is required to open the account.
- 4.4 Subscriptions can be made by payroll deduction, direct debit, BACS or Faster Payment.
- 4.5 Where you do not subscribe to the maximum value throughout the year, you cannot carry forward ISA allowances to the following tax year.
- 4.6 Any subscriptions that exceed the maximum annual allowance set by HMRC will be paid into your Regular Saver Account – you will be notified if we need to do this.
- 4.7 In accordance with the Individual Savings Account Regulations 1998, you cannot apply for or subscribe to a new Fixed Cash ISA if you have already subscribed to another Cash ISA in the same tax year, unless you are transferring the previous subscription to the new provider.
- 4.8 Withdrawals have no effect on the subscription limits. Once the limit has been reached for the tax year you cannot make further subscriptions to your Fixed Cash ISA, regardless of withdrawals.

#### 5. Transfers

- 5.1 You can transfer from another ISA provider to your 1<sup>st</sup> Class Fixed Cash ISA. To do this you will need to complete a Cash ISA transfer form.
- 5.2 The transfer in can be from current or previous years subscriptions.
- 5.3 You can transfer from your 1<sup>st</sup> Class Fixed Cash ISA in full to another provider at any time. To do this you will need to instruct your new ISA provider to notify us.
- 5.4 Any transfers in or out will not take any longer than 15 working days.
- 5.5 Transfers must be done through the ISA Manager's transfer facility, or the investment will lose its tax-free status.
- 5.6 Any withdrawals before the maturity date specified at 3.4 above will result in no interest being paid on the funds. This includes any transfers to another ISA provider during the term.

#### 6. Interest

- 6.1 The interest rate for new subscriptions during the year 2026-2027, is 4% AER. For any previous year subscriptions, the interest rate is 2.5% AER. AER stands for Annual

Equivalent Rate. AER shows you what the interest rate would be if interest was paid and added to your account each year.

6.2 Interest is calculated daily on cleared funds.

6.3 Interest will be paid to your Fixed Cash ISA Account within 7 days of maturity.

## 7. Withdrawals

7.1 Subject to 7.2, withdrawals from your Fixed Cash ISA are not permitted during the fixed term.

7.2 Any withdrawals will result in no interest being paid on the funds. This includes any transfers to another ISA provider during the term.

## 8. Restrictions

8.1 Your Fixed Cash ISA:

- Cannot be assigned or transferred to another person.
- Cannot be used as security for borrowing.
- Must remain beneficially owned by you.

## 9. Cancelling your Fixed Cash ISA

9.1 You may cancel your account within 14 days of opening without penalty. The agreement between us will be cancelled and funds will be returned.

9.2 There will be no interest paid on funds.

## 10. Maturity

10.1 At maturity, you may:

- Withdraw funds.
- Transfer your funds to another ISA.
- Reinvest in a new ISA with us (if applicable).

10.2 If you fail to withdraw, transfer or reinvest your funds at maturity, we will transfer them to your Regular Savings Account with accrued interest.

## 11. Tax

11.1 Interest paid on a Fixed Cash ISA is free from UK income tax.

11.2 Tax treatment depends on your current circumstances.

11.3 Tax rules may change.

11.4 1st Class Credit Union will notify you if we discover, or are advised by HMRC, that your account has breached the ISA Regulations. In that event your Fixed Cash ISA is or will no longer be exempt from UK income tax and may have to be closed.

## 12. Death of a Member

- 12.1 If you die throughout the tax year, any funds will be available to your nominated beneficiary, executor, administrator, or personal representatives, subject to us receiving acceptable evidence of their entitlement to your estate on your death.
- 12.2 Any tax-free interest will be paid on the account up until the date of death.

## 13. Statements

- 13.1 You will receive notification that your statement is available to view online at the end of the tax year.
- 13.2 If you wish to receive a hard copy of your statement, please let us know.

## 14. Data Protection

- 14.1 When you apply for a Fixed Cash ISA Account with us, and you are required to provide personal information, you give 1st Class Credit Union permission to make searches about you and use certain information about you, verifying your identity, and preventing or detecting financial crime. Our full Privacy Policy is available here <https://1stclasscu.co.uk/privacy-policy>.

## 15. Complaints

- 15.1 If you have a complaint, you should refer the complaint to the original point of contact where a member of staff will aim to resolve the issue as quickly as possible. If this is not satisfactory, you will be asked to make this an official complaint directly with the Complaints Officer. This can be done through the following channels:
- In Person: 1st Class Credit Union, Aspire Business Centre, 16 Farmeloaan Rd, Glasgow, G73 1DL.
  - By Phone: Call us at 01415528408
  - By Email: [complaints@1stclasscu.co.uk](mailto:complaints@1stclasscu.co.uk)
  - In Writing: Send a letter to 1<sup>st</sup> Class Credit Union, Aspire Business Centre, 16 Farmeloaan Rd, Glasgow, G73 1DL.
- 15.2 If you are not satisfied with the outcome of your complaint, you can direct your complaint to the Financial Ombudsman Service. Further details regarding the Financial Ombudsman Service can be obtained from their website at [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk) or they can be contacted on 0800 023 4567.

## 16. Changes to Terms and Conditions

- 16.1 We may amend, add to or remove any of these terms and conditions if we reasonably believe that the change is needed. This could be for one or more of the following reasons:
- to reflect changes in the way that we administer Cash ISA accounts
  - to correct any errors

- to make the terms and conditions clearer or fairer
  - to provide additional benefits or services, or
  - to take account of any changes in the law, decisions of a Regulator or Ombudsman, or in any Code of Practice with which we intend to comply.
- 16.2 We can make a change immediately and without prior notice if it is not to your disadvantage. We will give you notice of the change within 30 days by email, website updates, or by other communication channels we have with you.
- 16.3 If the change is to your disadvantage, we will write to you by letter or email at least 14 days before the change is due to take effect. If you do not agree to the changes, you may close your Fixed Cash ISA account, however no interest will be paid on the funds withdrawn if this is prior to the maturity date specified at 3.4 above.
- 16.4 If the Government make changes to the ISA Regulations, those changes will apply to these Fixed Cash ISA terms and conditions as soon as the changes are made.